

### **Staffed Group Home:**



**2 Chapel Road  
Redhill  
Surrey RH1 1HH**

This is a 6 bedroom supported living service offering 24 hour staff support. Service users have their own bedroom and share communal areas which include a kitchen, dining room, utility area and spacious lounge with access to a rear garden. The scheme is situated close to Redhill town centre with good public transport links.

35 hours charge with support £581.24 (extra hours @ £15.09 per hour)

**For further information please contact Keith Harris, Team Leader on 01737 761334**

### **Complaints:**

*All complaints will be investigated fully, carefully and fairly. Service users and their relatives are encouraged to voice any complaints to members of the staff team or the Manager/Team Leader. All complaints are documented and acted upon swiftly where possible. To register a complaint or for more information on the complaints procedure please contact Prospect on 01737 765800 or Care Quality Commission on 03000 616161.*



## **PROSPECT HOUSING AND SUPPORT SERVICES**

### **Supported Living - Mental Health**

**Our mission statement is: "To enable people who use our services to realise their potential and to exercise choice and control over their lives."**

**Head Office:** Hethersett Centre  
Philanthropic Road  
Redhill  
Surrey RH1 4DG  
Tel: 01737 765800  
Fax: 01737 760234  
Web: [www.prospecthousing.org.uk](http://www.prospecthousing.org.uk)

### **Service Description:**

The Supported Living Service for people with mental health issues is registered with the Care Quality Commission. The service is made up of four Supported Living Group Homes based in Caterham, Horley, Reigate and Redhill. Each group home also offers a domiciliary service for those living in their own accommodation who have a support need due to mental ill health.

### **Key Principles:**

- Supported Living is an option for all, whatever your housing or support needs
- Having a choice about where to live and who to live with
- Having a choice about who your Keyworker is and the support you receive
- Support being able to change as your needs change

### **Support Offered:**

- Available 24 hours a day, 7 days a week
- Support with personal care
- Support to remain safe
- Support to develop or maintain daily living skills
- Support to manage finances
- Support to access leisure and social activities
- Support to access employment, education and voluntary work
- Support to maintain your housing

- Support to access and manage health care
- Support to maintain and develop friendships and family contact
- Support with decision making
- Support to move on
- Support to manage personal relationships
- 24 hour on-call

#### **Quality:**

- We work to quality standards which focus on outcomes for service users
- We encourage choice about all aspects of daily living
- We encourage individuals to make decisions
- We encourage all service users to be part of a decision making Forum

Support rate £15.09 per hour

For further information or a referral form, please contact Stephen Tidey, Supported Living Manager on 01737 765800.

#### **Staffed Group Home:**



**44 Massetts Road  
Horley  
Surrey RH6 7DS**

This is a 6 bedroom supported living service offering 24 hour staff support. Service users have their own bedroom and share communal areas which include a spacious lounge, kitchen, dining room, utility room and conservatory with access to a large garden. The scheme is situated half a mile from Horley town centre with good public transport links.

35 hours charge with support £581.24 (extra hours at £15.09 per hour)

**For further information please contact Imelda Bures, Team Leader on 01293 822161.**

#### **Unstaffed Group Home:**



**284 Croydon Road  
Caterham  
Surrey  
CR3 6QH**

This is a 8 bedroom unstaffed supported living service. Service users have their own bedroom and share communal areas which include a spacious lounge, kitchen, dining room, utility room and conservatory with access to a well maintained garden. The scheme is situated one mile from Caterham town centre with good public transport links.

**For further information please contact Stephen Tidey, (Supported Living Manager on 01737 765800.**

Support rate £15.09 per hour

#### **Staffed Group Home:**



**72 Doods Road  
Reigate  
Surrey  
RH2 0NW**

This is a 7 bedroom supported living service offering 24 hour staff support. Service users have their own bedroom and share communal areas which include a large lounge, kitchen, dining room, utility room and conservatory with access to a rear garden. The scheme is situated one mile from Reigate town centre with good public transport links.

35 hours charge with support £581.24 (extra hours @ £15.09 per hour)

**For further information please contact Mary Gutierrez, Team Leader on 01737 224505.**